



# Service Update InkCenter

Revised 03/15/2013  
to suggest improvements or ask  
follow up questions

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**Objective:** Provide information on what is new with the Ink Center

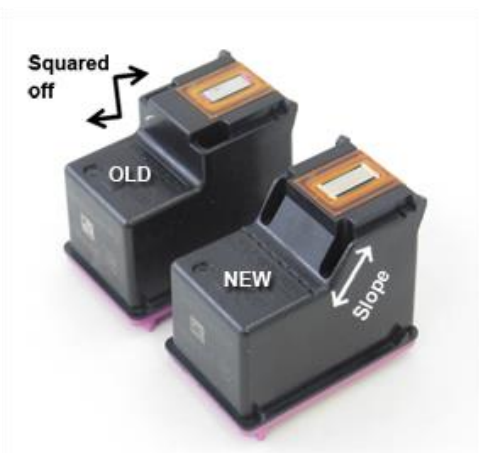
## **Special Request from Service**

Please be sure to read *all* instructions included with the parts we send. Call for clarification if needed.

## **Information Alert**

### **Rotary Distribution valves**

If the valves go bad they start to weep ink. It may weep out of the weep port on the left side of the valve. If it leaks out the back of the valve, ink will get on the driver board contained in the Infusion pump. Please check all valves for this type of ink contamination whenever there is evidence of ink around the rotary distribution valves.



**HP 3 color cartridges (93, 95, 97, 75, 75XL, 60's and 901's)** Sites are starting to see newer versions of these with the short snout. This change requires operators to prep with the HP 2 refill adapter then a return to the HP 3 adapter for refill. If these cartridges are prepped using the HP 3 adapter the operator will receive a "cartridge not detected" message. A formal Alert will be added to the Ink Center Help tab.

## **Chamber Door Change**

Effective immediately, two flat washers will be shipped with the chamber doors. The screws should be used to reinforce the handle. Instructions will be included with parts.

